

## Customer Satisfaction Form

**We would like to know how well our programming meets your needs. Please complete this brief survey, as your responses will help us better serve the community.**

- 1. Overall, how satisfied are you with our services?**

☐ Very satisfied    ☐ Satisfied    ☐ Neutral  
☐ Dissatisfied    ☐ Very dissatisfied

2. Did you learn at least one helpful practice that you will use?    ☐ Yes    ☐ No    ☐ N/A

- 3. Will any of the information provided help you:**

☐ Save you time      ☐ Save you money  
☐ Increase the value of your home  
☐ Improve your health      ☐ Other (please explain)

- 4. Would you recommend the Extension Service to friends or colleagues?**

☐ Definitely    ☐ Probably    ☐ Not sure  
☐ Probably not    ☐ Definitely not

- 5. How did you hear about our services?**

☐ Flyer/Poster   ☐ Newsletter   ☐ Friend/Family   ☐ TV  
☐ Radio   ☐ Newspaper   ☐ Other, please specify

- 6. Please rate the following aspects of our services:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>
Registration process	4	3	2	1
Cost	4	3	2	1
Time/Schedule	4	3	2	1
Subject	4	3	2	1
Staff	4	3	2	1
Location	4	3	2	1
Parking	4	3	2	1

- 7. Do you have any comments or suggestions?**

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8. Name (optional): \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

***\*Please see other side.***

Please use the space below if you have a positive testimonial or accolade that you would be willing for us to share.

***Your feedback is important to us.  
Thank you for your time!***

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

Please return completed form to: Customer Satisfaction Survey  
3309 Burlington Rd., Greensboro, NC 27405



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