

# Creating our Future North Carolina Cooperative Extension Community Listening Session

# Vernon G. James Research and Extension Center, Plymouth December 11, 2013

In November and December 2013, NC Cooperative Extension held 12 regional listening sessions and meetings with its employees and stakeholder groups, including county governments, commodity groups, community organizations and others. Approximately 148 people attended the Community Listening Session at the Vernon G. James Research and Extension Center in Plymouth to provide input into the visioning initiative, *Creating our Future*. Dr. Joe Zublena, Associate Dean and Director of NC Cooperative Extension Service, welcomed the participants and shared background information on the changes Cooperative Extension is facing. The goals of the visioning initiative are:

- 1. Define and focus on our most competitive and needed programs
- 2. Strengthen our impacts and value to citizens, the counties, & North Carolina
- 3. Create a financial buffer and gain flexibility to stay aligned to priorities
- 4. Develop a staffing model that aligns to our new fiscal reality and provides competitive salaries and a better quality of life to our employees

Working in small groups at their tables, participants discussed the questions posed to them and recorded their responses onto paper templates. The instructions provided to the participants and the detailed responses to each question are included in this document.

Participants were encouraged to provide additional input and to continue to monitor the progress of the visioning initiative on the website: <a href="www.ces.ncsu.edu/vision-initiative">www.ces.ncsu.edu/vision-initiative</a>







# THE BIG PICTURE

What are the important issues in your community that brought you to this conversation today?

- When I was growing up I learned to ask the 4-H Agent for anything I needed to know. I was in Pitt County the other day and saw what looked to be a different kind of lespedeza. I went to the county office and the agent helped me know what it was.
- I am speaking up for the youth. They are not here at the table.
- I have learned that Extension is a tremendous resource for everyone in the community. I learned how to can and preserve food from Extension. Who will teach young mothers how to do this if Extension is not here to do that? I am concerned about young families.







# **PROGRAMS & ORGANIZATION**

PROGRAMS: When you think about Extension's value, where can this organization have the greatest impact in your community and the state? What are the programs/services in your county that Extension must "sow or grow" and tell us why. What are the programs/services in your county that Extension could "prune or plow" and tell us why.

ORGANIZATION: Think about how Extension will have to make organizational and staffing changes to thrive in this new reality. (How might it prune back?) Thinking about the best interests of your county/community, how can Extension partner with you in a new and different way to meet your needs? What won't work as Extension considers new and different ways to partner with your community?

Ideas to Sow & Grow	Ideas that Work
Strong focus on research and resources in	Emails, blogs and updates pertinent information.
Agriculture, especially dominant ag areas,	Field days, test plots.
Eastern NC	
Regionalize administration positions.	
Let Counties decide need of Agents.	
Ideas to Prune & Plow	Ideas that Don't Work
Competition with private industry.	Adding more and more responsibility on only one
Relying only on County meetings for information	person.
distribution.	One size does not fit all. Example: black lands.
County Extension Director in every County.	Cannot perform.

Ideas to Sow & Grow	Ideas that Work
Marketing	Hands on is an important way to learn and teach.
Volunteers- 4-H and FCS	Multi County Director:
Agriculture:	Only responsible for paperwork.
Field days and demonstrations, north east expo	Regional specialist
very popular and practical application, Black	Technology:
lands tour.	Blogs, portal needs to be user friendly.
Apps	Field Days
Agent training:	Cross County Events and Regional activities.
Support to specialist to train others, turnover	
among Agents, losing expertise.	
4-H Youth:	
Leadership, training and preparing for future	
leaders.	
Family and Consumer Science:	





Families are important.	
Ideas to Prune & Plow	Ideas that Don't Work
Time: reports and paperwork, too much, Staff has	County Director in every County.
no time to be with clients and Citizens to actually	Stifling innovation:
do jobs.	Management needs to let field staff respond to
This takes up valuable time when it could be	citizen's needs.
better spent in the field.	Portal:
Management:	Old School, need to be able to get NC Extension
Top heavy, need to make sure there are staff	resources to pop up in search engines.
implemented programs.	4-H
	Agent assigned to more than one County.

Ideas to Sow & Grow	Ideas that Work
Strengthen Youth Programs in rural areas.	4-H clubs/ Camps:
Limited options and proven positive results.	Has biggest and best impact on youths.
Promote Agriculture research and sustainability,	Matching Agriculture Agents with proper areas,
Unbiased solutions.	some areas require more agriculture Agents than
Accountability with programs, Everyone else	others.
does.	SHIIP programing: this works well in certain
	Counties.
	Extension education: (Continued education)
	programs:
	Farmers need to have continued education to keep
	certifications on pesticides and other certification
	requirements.
Ideas to Prune & Plow	Ideas that Don't Work
Employee essential talent, reduce overhead.	Agents over worked and stretched too thin, not
Marketing and publication reduce outdated	enough Agents.
methods.	

Ideas to Sow & Grow	Ideas that Work
4-H: Unique opportunities, vital to youth.	County based programs, needs are different in
Production Agriculture	each County.
Agriculture \$75million industry in Perq. Co.	County Director (one per County), Provides
FCS: Senior programs, retirement planning Perq.	Leadership.
Co. one of the largest median ages in the State.	Involve Advisory Councils, This provides input.
Market Extension better Statewide.	
Ideas to Prune & Plow	Ideas that Don't Work
Local foods.	Current finance priority not working needs to be
Daycare child development training, gear	higher.
towards Smart Start (Daycare recertification)	One person covering too many areas (subject
	matter and location) Overloaded and stretched too
	thin.
	We are not grooming or providing incentive for
	young agents to stay in Extension, Private industry
	pays better.
	Cutting travel, be able to provide face to face
	travel.

Ideas to Sow & Grow	Ideas that Work
Continue to fund:	Even if you cannot offer an Agent in every





Farm Agents	area/County then offer technicians/program
They are critical to boosting and feeding our	assistants, A Director can offer more services with
economic engine of Agriculture which is key to	that support.
our economy and Farm Agents are key to success.	Provide Area Specialized Agents, to address
4-H Agents	specific crops over a region/Multi-County area.
Key to our future as they offer leadership,	Give those working in the field the technical
training and recreation in areas where other	resources they need to be more efficient, more
options don't exist.	bang for the buck.
	Legislative tours/Lobbying.
Ideas to Prune & Plow	Ideas that Don't Work
Look at what's right for individual Counties, on a	Extension falling under the Public Education
case by case basis. In areas where Ag is key- Keep	budget line rather than the Agriculture budget, this
Ag Agents.	is more closely related.
In Counties where services aren't utilized,	Some Counties need their own Agents; One agent
reorganize and prioritize.	for multiple Counties will just not work in some
Evolve Family and Consumer Sciences:	areas where Agricultural is critical to economies.
Some of the priorities of FCS are not the	Current Salary schedules:
priorities of modern families, Cooking and	Reduce our pool of talented employees.
canning is not necessity anymore.	

Ideas to Sow & Grow	Ideas that Work
Experience vs. Education for advancement:	Community partnerships:
Advancement based on past performance.	Agencies, partner with unlikely organizations like
Environmental Education:	The Sherriff's Department.
Protect the resources.	Area agents with appropriate geographic
Leadership opportunities for youth:	area.(square miles)
County by County needs:	
Each County should decide what their needs are.	
Revamp the reporting system:	
CED's as leaders of Offices, should compile	
individual agent reports and serve as direct	
liaisons to the community allowing agents to be	
in field more.	
in field more.  Ideas to Prune & Plow	Ideas that Don't Work
	Ideas that Don't Work Area positions that encompass too large of a
Ideas to Prune & Plow	
Ideas to Prune & Plow Community Resource Development: CRD	Area positions that encompass too large of a
Ideas to Prune & Plow Community Resource Development: CRD Needs being met by other Agencies.	Area positions that encompass too large of a geographic area.
Ideas to Prune & Plow Community Resource Development: CRD Needs being met by other Agencies. Educational requirements for CED positions:	Area positions that encompass too large of a geographic area.  Duplicating services with other agencies.
Ideas to Prune & Plow Community Resource Development: CRD Needs being met by other Agencies. Educational requirements for CED positions: Experience over education when hiring.	Area positions that encompass too large of a geographic area.  Duplicating services with other agencies.  Spreading staff so thin, they become ineffective.
Ideas to Prune & Plow Community Resource Development: CRD Needs being met by other Agencies. Educational requirements for CED positions: Experience over education when hiring. Quantity vs. Quality of Specialist in Raleigh:	Area positions that encompass too large of a geographic area.  Duplicating services with other agencies.  Spreading staff so thin, they become ineffective.  Extension trying to be everything to everyone.
Ideas to Prune & Plow Community Resource Development: CRD Needs being met by other Agencies. Educational requirements for CED positions: Experience over education when hiring. Quantity vs. Quality of Specialist in Raleigh: Too many specialists in certain program areas	Area positions that encompass too large of a geographic area.  Duplicating services with other agencies.  Spreading staff so thin, they become ineffective.  Extension trying to be everything to everyone.  Extension should decide what they can be good at
Ideas to Prune & Plow Community Resource Development: CRD Needs being met by other Agencies. Educational requirements for CED positions: Experience over education when hiring. Quantity vs. Quality of Specialist in Raleigh: Too many specialists in certain program areas not meeting the needs of Agents.	Area positions that encompass too large of a geographic area.  Duplicating services with other agencies.  Spreading staff so thin, they become ineffective.  Extension trying to be everything to everyone.  Extension should decide what they can be good at

Ideas to Sow & Grow	Ideas that Work
Strengthen family relations through research	Multi- County CED's without subject matter- only
based information, families as a whole are in	have admin duties.
crisis situation.	Specialist providing research based information to
Extension programs lay the foundation for strong	County Agents.
finances, health, safety, and child development.	Have Admin secretaries research Grant
Build family unit from farm to table.	opportunities and maintain social media venues.
Have a program similar to EFNEP's program to	Multi County Agents if appropriate based on





use paraprofessionals to provide one on one and small groups on housing, financial resource management and other resource management.	County dynamics.  If Agent positions are not being filled, use a paraprofessional model.  Multi County CED's cross County Agents more par professionally.
Ideas to Prune & Plow	Ideas that Don't Work
All Counties are different with different needs; do	Ideas that Don't Work Agents being spread too thin, Agents become
All Counties are different with different needs; do	Agents being spread too thin, Agents become
All Counties are different with different needs; do on an individual County basis.	Agents being spread too thin, Agents become ineffective.

Ideas to Sow & Grow	Ideas that Work
Empowering young mothers.	Multi- County, Crop- Specific Agents
Educating youth about Extension:	More School programming.
We need to break away from "The Best kept	Raise Volunteer responsibility.
secret"	Area
Male parenting skills(\$ management, job skills)	Agent/CED people must be well trained.
Integrated Pest management in home landscapes.	
Home skills/train youth thru computer	
technology.	
Home food production(on individual basis)	
Budget management(Home)	
Extension work should not be dependent on	
economy; it should thrive during hard times.	
Avoiding non- research based info sources.	
Ideas to Prune & Plow	Ideas that Don't Work
Non-essential volunteer work and focus, it is in	Delay in hiring:
line with Extension goals and objectives.	Especially in rural areas where well qualified
	people need to be encouraged.
	Positions not being filled:
	When employees covering for multiple vacancies
	leave, positions collapse.

Ideas to Sow & Grow	Ideas that Work
4-H:	Diversify the Staff.
Job skill development, educational programs-	Regional Agents with specialized topic area.
Robotics	Identifying your population and taking programs
Hands on educational programs.	to the people.
Children are our future.	Have specialist to back up the Agents.
FCS	
4-H:	
Cooking Camps, cooking skills, financial	
management.	
Family and Consumer Sciences	
Nutrition	
Addressing Obesity.	
Agriculture:	
Community Garden	
Partnership with FFA	
Livestock show and Sale using volunteers.	
Ideas to Prune & Plow	Ideas that Don't Work





Programs that just don't work.	One Director for two Counties.
Putting programs where they belong.	Don't increase the amount of travel time.
Not duplicating services.	

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Ideas to Sow & Grow	Ideas that Work
Research based:	Good training programs for Volunteers:
Master Gardener volunteer programs	Master gardener
Consumer horticulture:	4-H
Vegetable garden	ECA
Flower garden and landscape.	Good volunteers strengthen all Extension
Educate consumers for sustainability and to	programs.
improve property values.	Specialty concentrations:
Family Education:	FCS
Food and nutrition	Foods and Nutrition
Health and wellness	Financial Management
Parent education	Agriculture
Budget	Field Crops
Build strong families and communities.	Livestock
4-H Youth	CED:
Leadership development	Multi-County
Career direction and Life skills	Administration is similar in most Counties.
Builds strong families.	
Agriculture:	
Meet need of future population for food and fiber.	
Local foods:	
Community Garden	
Everyone needs to eat.	
Boosts economy buying local.	
Strong, sustainable Agriculture system.	
Ideas to Prune & Plow	Ideas that Don't Work
Prune:	4-H Agent may not work as Multi-County because
Youth livestock show and sale, too much adult	many 4-H programs are competitive.
involvement. Youth need to be the most	Multi- County FCS Agents or Ag Agents the
important aspect in livestock.	problem is the home County may not be greatly
Stay away from duplicate programs maybe youth	served.
at risk.	Trying to program in areas that there is another
Based on your local environmental scan, plow	Agency with that responsibility such as Forest
those not needed for your County.	Service or Wildlife Agency.

Ideas to Sow & Grow	Ideas that Work
Marketing:	One Agent supervising.
More ways	Program Assistances in each County:
Evaluating program effectiveness.	Contract workers
Research in all Areas.	County funded
Develop curriculum	Agriculture:
Access to programs for kids economically	Dissemination of Agriculture research.
deprived.	4-H leadership program.
Local food and basic home and family programs.	FCS
More opportunities for funding:	Able to find a niche- Medicare
Grants	Collaboration with other County departments.
Foundation	Specializing for each County.
Youth leadership programs.	Online resources for kids to complete projects
	online.





	Technology to disseminate information to clientele
Ideas to Prune & Plow	Ideas that Don't Work
Administration:	Agents that try to do everything:
Cutting the Top and not the Roots	Spread too thin.
If we lose the roots the tree will die.	Cannot be all things to all people.
Reorganization:	Current relationship with Agents and specialist.
Cutting or restructuring District Directors.	Too many overnight weekend (State) trips.
Specialists work more with Agents.	Completion with other Agencies.
ECA:	Giving away curriculum.
Just Extension volunteer, No State level support.	Including Counties that do not have working
4-H fluff:	livestock farms in a livestock completion does not
Programs that can be done locally can be cut at	work.
State level.	

Ideas to Sow & Grow	Ideas that Work
Continue On Farm Testing:	Cross County CED's
Unbiased tests results.	Local Agriculture Agents
Crop trouble shooting by local Agriculture	Multi- County meetings
Agents:	
Benefits crop production and management	
4-H programming:	
Keep youth individual and informed concerning	
Agricultural.	
Pesticide Training.	
Local crop production meetings.	
Ideas to Prune & Plow	Ideas that Don't Work
Reduce Administrative at local level.	

Ideas to Sow & Grow	Ideas that Work
More regionalize specialist per crop	Unbiased research.
Eliminate tenure ship	
1 Specialist with 10 Assistants	
The specialist needs to filter research data and	
bring it to 10 assistants for maybe 15-20	
Counties based on size, crops etc.	
Ideas to Prune & Plow	Ideas that Don't Work
Prune the Apple Tree from the top down.	One Specialist per crop for the entire State.
Bring Grant management in Raleigh up to date.	Eliminate tenured positions that are not
	productive.

Ideas to Sow & Grow	Ideas that Work
Master Gardeners	Area specialist Agents work IF that idea works for
Urban horticulture	the Counties involved; would not work for most
Education (youth)	Coastal Counties that lack traditional agriculture.
Unbiased research based information.	Being geographically challenged.
Youth/ 4-H	Focusing on the community needs vs
Emphasizing educational opportunities for youth.	State/Nationwide needs.
Raising awareness in youth re: Environment	Grass roots local efforts should be honed and
Marketing push	honored; County needs should come first.
Local foods:	Agents in each County:
FCS	Do current needs assessments in each County
Family focus	before making any decisions on staffing pattern.





Eating healthier avoiding processed foods.  Salt water fish farming: sow it (coastal communities without traditional farming) k-12 education: after school ( out of school) hours: S.T.E.M.	
Ideas to Prune & Plow	Ideas that Don't Work
County based needs dictate:	Expecting the same or better with a reduction in
Needs per County are derived for the Geographic	work force (less workers does not equate to larger
location& the community needs.	yield)
Examples may vary by County, what is good for	Overloading staff creates unproductive staff.
Camden may not matter in Hyde.	

Ideas to Sow & Grow	Ideas that Work
Field crop specialist:	County 4-H
If we can't grow it, you can't sell it.	Programs designed at County level
Unbiased research:	Regional CED's and specialists
Companies promote their products.	Commodity support
4-H:	
Growing future supporters.	
Match Agents with Count needs:	
Agriculture Counties need Agriculture Agents.	
Agents working together:	
Agents sharing expertise across County lines.	
Ideas to Prune & Plow	Ideas that Don't Work
Match Agents with County needs:	Regional 4-H
Urban Counties have different needs than rural	One program does not fit all.
Counties.	
Duplication of Services:	
(Extension, DSS, School Systems)	
Communication between Agencies.	

Ideas to Sow & Grow	Ideas that Work
Agriculture and specialized Agents:	Create a new CES model:
Serving multiple Counties or more concentrated	Save money
in areas.	Using an effective business model:
Keep up with technology food demand, crop	Efficiency
efficiency.	Change organizational structure:
4-H Youth Development:	Create more working teams on specific projects.
Educating the next generation.	Less vertical hierarchy to more horizontal.
Life skills and Leadership (priority)	Embrace regionalism more empower County
CES PR	Agents with focused tasks:
Communication/ marketing specialist to tell	Regionalism gives rural Counties a Voice.
story.	Save money with more virtual meetings.
	Forward thinking, food demand and Bio-tech.
Ideas to Prune & Plow	Ideas that Don't Work
Family and Consumer Sciences	Old outdated CES model:
Overlapping services with other organizations.	Cost too much.
Focus on current family needs:	Spreading Agents too thin.
Need to have a concise strong program.	

Ideas to Sow & Grow	Ideas that Work	
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Need strong Agriculture program:	Unbiased source of information.
Fewer farmers feed Country.	Need diverse staff.
Educate the youth in Agriculture so we will have	CED with Agent responsibility.
farmers in the future.	Vernon James Center (Black lands Field Day)
Can get help for any questions.	N.E. Expo.
Ideas to Prune & Plow	Ideas that Don't Work
Go back to Land Grant mission:	Loss of home/work balance
Educate farmers	Administration not taking same cuts as County
	Staff
	Multi County Agents (Agriculture) in large farming
	Counties.
	Good young Agents taken by Industry.
	Over worked staff with missing Agents,

Ideas to Sow & Grow	Ideas that Work
Unbiased, research- based information directly to	Have a Regional Administrator (CED) with no
users.	program responsibilities.
Maintain "boots on the ground" i.e. field agents	Maintain Agriculture Agents in all Agricultural
Agriculture production and sustainability.	predominant Counties.
Ideas to Prune & Plow	Ideas that Don't Work
Prune administration, stats and paperwork- This	Pay is not competitive-Agent turnover is rampant:
does NOT help the clients.	Cannot support our families on low salary.
Prune outsourcing.	Can't build programs or maintain relationships
Stop trying to be "all things to all people", focus	with regular turnover and vacant periods; this is
(grow) on our foundational strong holds.	how we lose clients and support!
	Listening Sessions: IF you don't LISTEN.

Ideas to Sow & Grow	Ideas that Work
Youth Development and Opportunities	Look into consolidation of County Directors in
Healthy eating/ cooking for communities,	regions.
children /families.	Utilize/convert secretarial positions to regional.
Soil Conservation and preservation, yield.	Implement automated answering service.
Leadership training of youth for future leaders.	Improve marketing/advertisement.
Summer Camps/youth activities.	
Parenting and Employment skills.	
Annual livestock, Chicken and Rabbit show.	
Work within school environment/ coordinate	
activities.	
Marketing.	
Ideas to Prune & Plow	Ideas that Don't Work
Re-evaluate use of programs :	Health Care:
Health insurance programs.	Related programs.
	Website/Social Media Networking:
	Should be more users friendly, lively.

Ideas to Sow & Grow	Ideas that Work
Advertising:	If CED positions go to dual County assignments
Get on TV and radio more, maybe a weekly spot	these individuals would need to only have
and newspaper.	administrative responsibilities and no
4-H and Youth programs:	concentration areas.
Take to radio, social media= very important.	More meetings based in Counties using technology
Agriculture Program:	to collaborate versus having meetings. Individuals





Vome important resource companies!!	and deat the game information while heir sin
Very important resource- economically.	could get the same information while being in
Need local experts to consult.	their home County.
Need youth development in all Counties.	Being able to use technology for payments. For
Generate data to support the value of	example paying online for 4-H camp, 4-H County
programming.	day camps and other services.
Need strong advocates in the community for	To pursue nontraditional funding sources for
those programs.	agents without hesitancy.
Since NCCES is under Education, try to offer more	Increase pay for agents, more resources. Agents
school based programs that assist with.	leave extension because they can make more
Per capita we spend less on food and it's due to	money in private sector.
agriculture education.	Career advancements for young.
CES personnel need training in marketing	Consolidate Extension Trainings.
uniform/ consistent message.	Extension can outsource from resources they have.
Ideas to Prune & Plow	Ideas that Don't Work
Secretary position needs to transition from	If positions go to dual County responsibilities you
traditional roles to a more	run the risk of having one County over the other
marketing/technologically based role.	prosper or suffer depending upon where the Agent
	lives.
	Depending upon what County you are in, based on
	economic standings technological advances may
	not be possible.

Ideas to Sow & Grow	Ideas that Work
4-H	Regions and Agents combining/working together
Agriculture continuing classes, winter meetings.	without overworking Agents.
Livestock programs, more programs in school.	Training youth in production Agriculture and hard
More advertisement to community.	work.
Need agents in each County.	Emphasis on hard ethic to youth.
More programs to teach people to grow/cook	
food.	
Ideas to Prune & Plow	Ideas that Don't Work
Less time spent defending positions.	Bosses with no experience at lower level.
Less help with finding people handouts.	Unnecessary EPA and Gov't regulations Corporate
Less help in other Countries, more help local.	row crop farming.
	Cutting necessary Agents.
	(Crop Counties need a Crop Agent, etc.)

Ideas to Sow & Grow	Ideas that Work
4-H	FAQ call center for simple questions, make sure
Provide quality programs for youth in rural	able to talk to person if need be.
Counties where there is very little else offered.	Local Agriculture Report
Agriculture Extension Agent	Smart phone app local twitter.
Received unbiased and educated opinion on	Use technology to disseminate information.
certain agriculture topic.	Locally led programs with local resources.
Agriculture research	Agents by County need.
Agriculture is #1 in North Carolina.	
Research helps farmers stay on cutting edge	
production.	
Don't be afraid to change, be adaptive.	
Regional Specialist	
Fee for Specialist	
Have more qualified Specialist who is paid	
competitively.	





Ideas to Prune & Plow	Ideas that Don't Work
Reevaluate FCS program and see where it is	Unapproachable office staff.
duplicated by other Agencies.	State wide rules and regulations.
	All programs will not work everywhere.

Ideas to Sow & Grow	Ideas that Work
Teaching best practices for Agriculture	Contract employees/Agents
sustainability.	Part time, no benefits providing unbiased research
4-H teaches leadership skills.(local level clubs)	based information.
Food and Nutrition education via hands on	Have to be face to face
demonstrations, food preparation for healthy	Documentation, reporting CED responsibility.
living.	
Ideas to Prune & Plow	Ideas that Don't Work
Local foods local foods work in more urban	Large regional Agents do not work,
areas: it is not for every County.	Need to know the name and faces of the people.
Locally determine where SHIPP, SNAPED, more	Too many District and State required programs in
In my basket or Serve Safe are not duplicated in	4-H Magic is local.
the same County.	Travel expenses/program expenses of State
We are not responsible for the NC Public Schools	Conference limit participation.
success or failure!	We have land owners with space for gardens, no
	need for Community gardens.

Ideas to Sow & Grow	Ideas that Work
Aquaculture	Continue CED in each County
Economic sustainability	Regional Specialist
Agriculture	More unbiased research
Current and future food needs.	Research accessibility.
4-H Programs	
Rural youth development.	
SHIP of elderly	
Assist with information for elderly.	
Ideas to Prune & Plow	Ideas that Don't Work
Eliminate some of social programs	Not enough Agriculture Agents in North East.
Duplication of services.	No strategy for staffing in each County.
	Not offering salary at local level of private
	industry.
	Losing Agriculture Agents to private industry.
	No user fees.

Ideas to Sow & Grow	Ideas that Work
Production of Agriculture:	Regional specialist:
Economic enhancement	Crops production
Food increasing population	Agriculture
North eastern region Ag is most impacted	Best utilization of resources and money.
industry:	Enhanced technology utilizing information for
Primary industry in State.	crop production:
4-H Programs:	Better serve multiple Counties, faster turnaround
Must have youth development.	of information.
Consumer awareness of Agriculture:	
Wellbeing of individual's health.	
Local and targeted crop production practices:	
Unbiased review of new technology production	





information.	
Ideas to Prune & Plow	Ideas that Don't Work
Overlapping of resources between educational	Less administrative direction/County Directors in
institutions:	each County:
Eliminate duplication of services.	More money for specialized Agents.
	Agriculture Agents covering multiple Counties:
	Large areas of Agriculture and cannot make
	contact with farmers, better use of time.







# **HEADLINES**

We want you to envision a hugely successful partnership between Extension and you and your community. Imagine it is 20 years from now, and someone is writing an article about Extension. What is the headline of that story?

# Youngest man to become President gives Thanks to Cooperative Extension Service

1. CES makes youth strong leaders.

# NCCES continues to grow the future

- 1. 4-H Programs continue to develop future Ag leaders of tomorrow through positive hands on learning opportunities for NC Youth.
- 2. As the 3<sup>rd</sup> most diversified State in agriculture, agents continue to serve farmers locally and regionally.
- 3. The NCCES budget continues to improve through the new business model developed in 2014.

# Cooperative Extension saves the day.

- 1. Xyz Community residents once again own their own homes as a result of Extension education.
- 2. After home economics lost in storm- Education on construction, plumbing, and refurnishing furniture.

# **NC Cooperative Extension still saving families**

- 1. Extension program educating individuals and families on ways to increase financial resources reduce obesity and save lives.
- 2. Programs in Agriculture, family and Consumer Sciences and 4-H help families' plant plan,





prepare and eat healthier meals of reasonable rates.

# NCCES becomes model State for United States.

- 1. NC CES leads the way.
- 2. Financial literacy, nutrition and health excel under NC Extension's program.
- 3. NC is the top Agricultural State in the Country.

# Extension leads the way

1. Obesity is no longer an issue, FCS has educated the world.

# Family crisis averted by FCS Agent.

- 1. Lives lost in NC due to child or elder abuse are no longer even thought of.
- 2. Financial responsibility has resulted in zero credit abuse.

# **Extension Endowment now surpasses \$60 million**

 Started with the campaign for the Counties 20 years ago, the endowment rapidly rose with large donations from agribusiness and small donations of "butter and egg money" like that which began the Jane S McKimmon Center. The endowment interest now insures enough Agents and Supportive staff will always exist in North Carolina.

# **Extension still Invaluable**

- 1. Extension help in farmers feed the masses.
- 2. Teaching youth to be leaders.
- 3. Families thrive.

# NC State, A&T State Outreach maintains small, aging, powerful presence.

- 1. 20 years ago, rash of retirements, positions filled with young specialist.
- 2. Adapted to governmental funding cuts by supporting technology with fewer employees

NC Cooperative Extension still won't be outsourced or out done.





- 1. Major source of research and information for its citizens.
- 2. Provided well prepared students to colleges that continue to give back.
- 3. Is still the backbone to Agriculture and Nutrition.
- 1. That Extension staff is diversified in their makeup.\_\_
- 2. That the staff implements programs to those ethnic groups that is a minority in our State.
- 3. I.E. Take the servers programs to the migrant's camps.
- 4. That a foundation is designed to accept financial gifts or an endowment fund is optional.

# **Obesity is minimal**

- 1. Better nutrition has taken place in the last 20 years and people are now healthier.
- 2. Agriculture has been able to feed more people and is more efficient.
- 3. Mother earth is in a better space now.

### North East NC ranked #1 area in the State to live.

- 1. School systems top in the State.
- 2. Jobs plentiful and citizens prepared with local ongoing job skill offered by NCCES.
- 3. Childhood obesity almost unheard of in this area, nutritional and physical activity communitywide efforts spear headed by FCS regional tran.
- 4. Agriculture top employers in area.

### NC Extension wins a United Nations innovation award.

- 1. NC 4-H alumnus develops a cure for cancer.
- 2. NC Extensions website becomes the gold standard for education.
- 3. NC Extension research specialists develop specialty crops that grow in all 100 Counties and are able to feed NC Citizens.

# **NC Cooperative Extension meeting future needs**

- 1. North East NC agriculture has strongest sustainable systems among the Mid-Atlantic States.
- 2. NC 4-H Youth leadership programs proud icing strong leaders Nationwide.
- 3. US Secretary of Agriculture
- 4. Northeast NC residents are among the healthiest in the County.

# Northeast North Carolina tripled crop and food production

1. Families educated in health and nutrition





- 2. Finances are balanced through education
- 3. Agriculture production increases without endangering water and wildlife.

# **NE NC County Extension programs set the pace.**

- 1. Consumer horticulture is well and thriving
- 2. Agriculture programs supply an excess of local grown foods.
- 3. Leadership programs strive in 4-H and family resources and finances.

# North Carolinians become self sufficient

- 1. Food is provided for entire population
- 2. People have knowledge to be self-sufficient.
- Landscape is magnificent due to Master Gardeners volunteers influence throughout their communities.

# **Healthy Families**

- 1. Families have learned how to feed their families on a small plot of land.
- 2. Cooperative Extension Staff teach families to be self-reliant to growing their own food and preparing nutritionally sound meals for the healthiest families in this decade.
- 3. Extension trained volunteers teach families in their community how to reduce reuse, recycle to conserve our environment as they live off the land as conscientious stewards.

# North Carolina Extension is #1 in all 50 States.

# Eastern NC farming paradise

- Farmers and NCCES partnership creates great environment to continue to be world class production area.
- Vernon James Center provides numerous education opportunities to farmers, youth and home makers.

# North Carolina farmers come to the rescue by feeding a hungry Country

- 1. Lack of Extension information in other States, results in massive crop failures.
- 2. Hungry people rioting in major cities.
- 3. North Carolina farmers produce record yield thanks to their strong extension program, enough to feed a hungry Country.





# North Carolina Extension celebrates 120<sup>th</sup> Anniversary 1. Extension drops internet education and turns to face to face interaction. 4-H er's hold a "No- Tech" Event 1. Kids talk to each other and write letters. 2. Conversation is the highlight

# NC 4-Her finds cure for Cancer

 Tied directly to 4-H STEM programs olelivereo to local children, as mandated by Department of Education, a cure for cancer has been discovered as a result of his education and research performed by the youth.

# North Carolina Cooperative Extension streamlined now most successful Educational Organization in the Country.

# The Past is Our New Future

- 1. More and more families are growing the majority of the food they consume; the family table is once again popular.
- 2. Scholastic scores soar as Americas youth are reintroduced to the values of 4-H and find satisfaction in "doing the right thing".
- 3. Medical costs have plummeted since people in our community are exercising more to grow healthy foods and eating less and less chemicals.

# NC Extension provides food for all North Carolina

# Cooperative Extension is even better for the 2nd 100 years

1. Great advances made in areas of food research





- 1. Remaining State Agent retires
- 2. The State continues to struggle to make budget short falls
- 3. World population reached 8.5 billion.

# There back: Extension comes back from budget cuts better than ever

- 1. Hiring more Agents
- 2. Disseminating new research
- 3. No longer the best kept secret

# Youth Entrepreneur credits 4-H with success

- 1. Entrepreneur gained leadership and business skills by having a voice in local decisions as a child
- 2. He/she plans to fund part of 4-H program locally called Local economy flourishes because of involvement in NC Cooperative Extension.
- 3. Entrepreneur volunteers to teach leadership skills by sponsoring vocational programs for today's youth.
- 1. With a smaller staff Extension still reaches the needs of County people.
- 1. NCCES restricting to meet future needs, finding new sources of revenue to meet needs, exploring the idea of discontinuing tenure.

# NC Extension move to total electronic media, cause of demise- lack of personal interactions linked to downfall

- 1. Extension created jobs with the work force education from the Campuses.
- 2. Extending prosperity across North Carolina

# Extension's strategic planning: key to NC's economic recovery





- 1. New staffing model and expanded resources allow Extension to provide large impacts.
- 2. New funding resources all extension to be effective

### Everyone has plenty of affordable food.

- 1. Food production has outpaced population growth
- 2. Nutrition leads to healthy population
- 3. Health care costs plummet

### Other Comments:

Until we know where we are how can we know where we are going?

Figure out the bottom line and work with it. If no one knows where we stand –financially, staff #'s etc., we cannot move on.

I have heard major conflicting numbers in the past week; you can't get anything meaningful from this without giving us the bottom line.

Learn to conserve money...We teach it so you need to use it, Everyone is important and every job is important but at the same time find something we are good at and keep it,

Quit outsourcing to other Agencies and Companies and quit trying to be everything to everyone and being repetitive. Be good at something and let everyone really know where they stand.

# **Extension- The People's Organization**

- 1. Emphasizes local needs
- 2. Has Agents to meet those needs
- 3. Diverse Organization depending on location

# North Carolina Citizens Thrive because NC Cooperative Extension Strides

- 1. More people are hungry due to continued budget cuts that ended unbiased research for more productivity.
- 2. Finally rid of nonproductive personnel.

# In order to SURVIVE NC Cooperative Extension Service response to budget cuts.

1. Reorganized structure of staff to consolidate positions.





- 2. Reinstated farmer and citizen boards to give real time input to Director.
- 3. Eliminated tenure positions to encourage the Extension Staff to perform at their best for the job they have.

# NC Extension Program top in the U.S.

- 1. We have the potential- focus on specialty well trained people in each region instead of every County.
- 2. Using private contractors to serve citizens we could start right away in a small way.
- 1. Price of good food declines for 4<sup>th</sup> year in a row.
- 2. Children eat food good for them.
- 3. Three good meals daily is a rising trend.
- 1. High School students market budget management program to other State High Schools.
- 2. Housing project residents recognized for best organic produce at The State fair.
- 1. Rediscovered and revisited Home Extension by group of homeless vagabonds.
- 2. Organic home raised and consumed food by young educators.
- 3. Young male homemakers take over the leadership of family.

# Food at 60% level of demand

- 1. Extension falling behind after 20 years of struggling to get ahead.
- 2. Tenured research position is making North Carolina less efficient.
- 1. Regionalize specialist- use modern technology to leverage effectiveness
- 2. Fewer positions, but higher quality personnel.
- 3. Tenured positions must be eliminated.

### Other Comments:

Pruning the Apple tree must start at the top. With 90 vacancies at the County level, how many do you have at the regional or State level?





### **CO-OP** makes the difference

- 1. Healthy sustainable crops reach record yields due to Extension research and implementation gross costs level.
- 2. Obesity rate falling to Extension education program.
- 3. 4-H programs must meet technology guidelines

# Looking back at Agriculture Extensions role in changing it

1. Research and Agents educate and promote ideas that have made farming more profitable and sustainable.

### Former 4-H'er US President

- 1. Leadership skills led HER to the White House
- 2. Citizenship skills learned in her local 4-H Club motivated her career path.

# **Extension Service stronger than ever**

- 1. Extension agents are nationally recognized for their expertise.
- 2. NC serves as a model for effective programing in agronomy, family and consumer sciences.
- 3. Agronomy information from extension specialist in crops and soil is sought State and Worldwide to improve crop production using sustainable soil management practices.

# **Record yields in Eastern NC**

1. First 500 bushels per acre

# New technology discovered by 4-H Youth

- 1. 1<sup>st</sup> solar powered remote controlled harvester to complete harvest season successfully.
- 1. Students fly to class to learn how to operate 4 pieces of equipment at once.
- 2. Tech fees \$2,500.00 an acre





1. 2.	Eastern NC research makes national impact on agriculture production practices Infield robots I.D. disease in crops.		
	NC Cooperative Extension top in U.S.		
1.	Local support has brought NC Extension to the fore front.		
	After 130 years, Still going strong		
1. 2. 3.	How? Lifelong focus and expertise in specific areas that have always been and always will be important to our local economies.  Not fazed by short-lived trends.  This has created a strong, trusted brand that people continue to turn to.		
	Lean mean information machine		
1.	Extension has trimmed down Administration!!!!Increased research to deal with modern concerns with Agriculture and nutrition and increased Agent presence in the Counties to spread the information.		
1. 2.	Average farm size drops to 300 acres Global commodity market shifts upward as yields follow behind.		
1.	The world has 8 billion people- why have we let our food supply lag way behind the demand for food?		
	Famine in North Carolina		
1.	2014, NC Cooperative Extension outsourced Agents- eliminated 360 positions, 2024 Internet crashed! All agricultural information lost! 2033 NC scrambles to get agriculture Agents, Field service reps etc. to teach farmers how to plant row crops, milk cows feed pigs and pluck chickens.		





# **Extension Agents teach people how to feed themselves**

1. Agent in every County teach youth in schools how to be able to feed their families without handouts, and teach communities how to trade or ca/store their products to feed themselves and how to live within their means.

# Extension teaches residents subsistence farming

- 1. Due to population growth and high demand food is in short supply
- 2. Extension teaches residents to raise own vegetables at home

# America's population growing too fast for farmers to feed.

- 1. Not enough Extension programs conducting research to grow yields.
- 2. Communities learn how to grow their own food.
- 3. HSUS, EPA regulations and PETA ruined production Agriculture.

# 300 people fed by one farmer

1. Phytophthora

### Extension is the source of our World Leaders

1. Youth who participate in 4-H Programs teach the leadership skills needed to bring world peace and end world hunger; North Carolina Extension leads the way.

# Cooperative Extension is continuing to prepare youth for the future.

- 1. 4-H program is the world's largest youth organization, it provides opportunities to youth that they may not otherwise be introduced to, and has made me who I am today.
- 1. Peanuts back to the top
- 2. Tobacco that does not hurt you
- 3. Corn and wheat hit top yields

# Extension still relevant after 120 years





1. Extension works with Ag community to keep them viable on the farm, with 4-H to help develop youth and also Family and Consumer Science to teach about healthy eating habits.

# NC Cooperative Extension expands world wide

- 1. Agriculture best practices are now used in foreign countries
- 2. Promote healthy eating/living in your community
- 3. Record amount of youth have been a part of 4-H program, which has developed many community leaders.

# North Carolina break yield barriers with 350 bushels of corn and 150 bushels of soybean

- 1. Exports increase due to increase production
- 2. New varieties and variety testing by NC Coop helped choose best varieties for our State.

# Fewer farmers feed ever growing population

- 1. Technology helps farmers produce more feed on fewer acres
- 2. Population has learned to accept and appreciate science based genetic engineering that makes plants more productive
- 3. Our Land Grant Universities continue to lead the charge in feeding the world

# NC farmers have gone digital and are using the internet for all of their Extension Services

- 1. IPhone to take pictures and identify weeds
- 2. Downloading variety tests and yield data
- 3. Email crop specialist @NCSU to answer questions

# Food is in short supply

- 1. NC farmers in the top 10 most productive in the Country
- 2. State Agriculture program major reason for farmers success

# NCSU and Cooperative Extension reorganization leads to NC Agriculture to the top





- NC farmers lead nation in the highest per capita income level resulting in lowest unemployment in NC and Southeast.
- 2. North Carolina Capital relocated to Edenton

# New & Innovative ideas for Agriculture Extension

1. Enhanced electronic technology for farm production the next 50 years

# North Carolina helps feed the world

1. We help by our diverse Agriculture industry in being able to raise food for livestock and to produce the meat and fixens for a well balance diet

# **Cooperative Extension leads NC into the future**

- 1. 4-H programs help steer states youth in the right direction
- 2. State ranks #1 in Agriculture due to increased research
- 3. Hyde County drones lead State into modern agriculture

# **NC Agriculture Feeding the World**

- 1. Through research and education NC Farmers are leading the way in feeding the growing world population
- 2. NC Extension has made many ongoing research projects that are helping boost yields
- 3. Booming ports export to the world

# NC Cooperative Extension #1 in Community service

- 1. Extension brings out the best in our Youth through 4-H clubs, educates our farmers so that they are now producing 5 times as much corn, soybeans and cotton with less expense.
- 2. FCS program is assisting our citizens with nutrition and health issues.

# Extension is leading the way

- 1. At leading edge in education and research
- 2. Provides valuable information on a local level to all 100 Counties.

# Former NC 4-H'er wins Presidential Election





- 1. Leadership gained through 4-H" built me"
- 2. Cooperative Extension taught me everything I know
- 3. 4-H Citizenship projects spawned my interest in politics

# Extension molds society by educating America

- 1. Up to date research technology
- 2. Easy access to education daily life

# ECA website finally fixed

- 1. Obesity falls as food becomes scarce.
- 1. SC moves to NC
- 2. Food production falling behind
- 3. Health care funding is bankrupt

# Extension is still empowering people and providing solutions for the citizens of NC

- 1. Families are impacted positively in their Counties by what NCCE has to offer in each County, money has been saved by Senior citizens through programing, youth who have been in 4-H have shown a higher rate of becoming productive citizens who come back and help their County.
- 2. The education provided NCCE valuable to all citizens in changing live to be more productive.

